

THE DRY CLEANER

TERMS AND CONDITIONS:

By dropping your items at a The Dry Cleaner location, you agree to the following:

NON-PAYMENT

Orders that have not been paid for within 30 days of the pickup date will be considered abandoned and all property shall become property of Supermarket Cleaning Management Inc.

DAMAGED PROPERTY

The Dry Cleaner follows the highest standards and policies set forth by the Dry Cleaning and Laundry Institute. We exercise the utmost care in cleaning and processing garments entrusted to us and use such processes, which in our opinion, are best suited to the nature and conditions of each individual garment. Nevertheless, we cannot assume responsibility for inherent weaknesses or defects in materials, which may result in tears or development of small holes in fabric, that are not readily apparent prior to processing. We cannot guarantee against color loss, color bleeding, and shrinkage; or against damage to weak and tender fabrics; or against damage to ancillary items such as belts, buttons, beads, ties or zipper pulls. We cannot guarantee that all stains will be removed during the cleaning process. The Dry Cleaner's liability with respect to any damaged items shall not exceed ten (10) times our charge for cleaning that garment, regardless of brand or condition. Any damaged items must be reported and returned to The Dry Cleaner for inspection within 5 business days of the pick up date.

LOST ITEMS

Any lost items must be reported within 5 business days of the pick-up date. The Dry Cleaner makes its best reasonable effort to track every item that we process and will review all lost items claims on a case-by-case basis. Any items determined to have been lost by The Dry Cleaner will be reimbursed in accordance with our internal claims policy and shall not exceed ten (10) times our charge for cleaning that garment, regardless of brand or condition.

LOOSE ITEMS

Although we try as hard as possible to track such items, we are not responsible for loose items such as jewelry, watches, cash, detachable buttons, cufflinks, belts, brooches, stings, laces, hoods or loose items on garments, etc. We request that customers remove these items and empty pockets prior to leaving items with us as we cannot be held responsible for damage to your garments from items left in pockets (lipstick, gum, pens, etc.).

PROMOTIONS

The Dry Cleaner may from time to time offer promotions or discounts on “Dry Clean Items”. For greater certainty “Dry Clean Items”, when used on promotional materials, excludes, among other items, shirt laundry, specialty items (eg. suede and leather items), alterations and wedding gowns.